

## PRINCIPLES

Strengthening our quality image assuring our **customers' satisfaction** not only with a high-quality product but also with a good service and geographic availability, in accordance with the customers' expectations, all at a competitive price.

Providing the best work conditions to assure the **health, safety and welfare** of all employees as well as to maintain the integrity of our facilities and environment.

## DUTIES

<b>01</b>	<b>To comply with the customers' requirements and applicable regulations</b> , as well as with the appropriate voluntary commitments and internal rules.				
<b>02</b>	To promote the <b>continual improvement</b> of TH COMPANY processes, so that the following is assured:	<b>1. The fulfilment of interested parties' expectations.</b>	<b>2. The control of risk</b> situations, especially the ones arising from health conditions (noise and chemical contaminants) of the job.	<b>3. The control of the environmental impact</b> , specifically the production of hazardous and industrial inert waste.	<b>4. The supply of safe products</b> for their purpose
<b>03</b>	To provide a strongly <b>preventive approach</b> to management, to avoid accidents, failures and pollution. All this is to be achieved through the participation of employees on quality, risk prevention and environment issues in the activities developed by each one, as well as through staff awareness and the study and control of working conditions.				
<b>04</b>	To provide a framework to establish, monitor and follow up the <b>objectives and aims related to quality, environment and safety</b> , in order to assess their fulfilment.				
<b>05</b>	To assure that all TH COMPANY workers have been <b>informed and trained</b> about the safety and environmental or quality consequences of their professional activities.				
<b>06</b>	To <b>deal with significant communications</b> from internal and external parties.				
<b>07</b>	To <b>implement and maintain</b> a Management System complying with requirements.				



**Gonzalo Prat**  
Managing Director